

# Guidelines for Safe Transactions for Buyers and Sellers

Last updated: 21 May 2024

Ensuring the safety of all parties during the transaction process is paramount. Below are recommended best practices for both Buyers and Sellers to follow when arranging and conducting in-person meetings:

## 1. Public Meeting Places

- **Choose Well-Lit, Public Areas:** Arrange to meet in public places that are well-lit and populated. Ideal locations include cafes, shopping malls, libraries or parking lots of major retail stores with security cameras.
- **Avoid Private or Secluded Locations:** Never agree to meet at private residences or secluded areas for the first time. Stick to public meeting spots for added security.
- **Stay Outside Vehicles:** For both Buyers and Sellers, it is important to avoid entering or conducting meetings inside unknown vehicles.

## 2. Daytime Meetings

- **Schedule Daytime Meetings:** Whenever possible, schedule meetings during daylight hours. Daytime meetings in public places are generally safer.

## 3. Bring a Friend or Family Member

- **Safety in Numbers:** Whenever possible, bring a friend or family member with you. This ensures you have support and an added layer of safety during the transaction.

## 4. Verify Identity

- **Exchange Identification:** Before completing the transaction, consider exchanging or verifying each other's identification. This adds a level of trust and accountability to the transaction.

## 5. Inspect Goods Carefully

- **Conduct Thorough Inspections:** Buyers should inspect the goods thoroughly before completing the purchase. Sellers should be transparent and allow for a detailed inspection of the items being sold.

## 6. Trust Your Instincts

- **Listen to Your Gut:** If something feels off or too good to be true, it probably is. Trust your instincts and do not hesitate to walk away from a deal if you feel uncomfortable.

## 7. Communication

- **Keep Communication Within Platform:** Keep communication through the Platform's messaging service until you meet. This ensures there is a record of your interactions.

#### 8. Personal Information

- **Limit Sharing Personal Information:** Share only the necessary contact information needed for the transaction. Avoid sharing sensitive personal details like your home address.

#### 9. Use our secure payment methods on the Platform

- **Do not try to buy Goods in cash or make use of payment facilities outside of the Platform.** This is strictly prohibited for transactions on the Platform and places you at risk.

#### 10. Stay Alert

- **Be Aware of Your Surroundings:** During the meeting, stay alert and aware of your surroundings. Ensure you have a clear plan for safely leaving the meeting place.

By following these guidelines, Buyers and Sellers can significantly reduce their risk and ensure a safer transaction experience.

Remember, safety should always be your top priority.